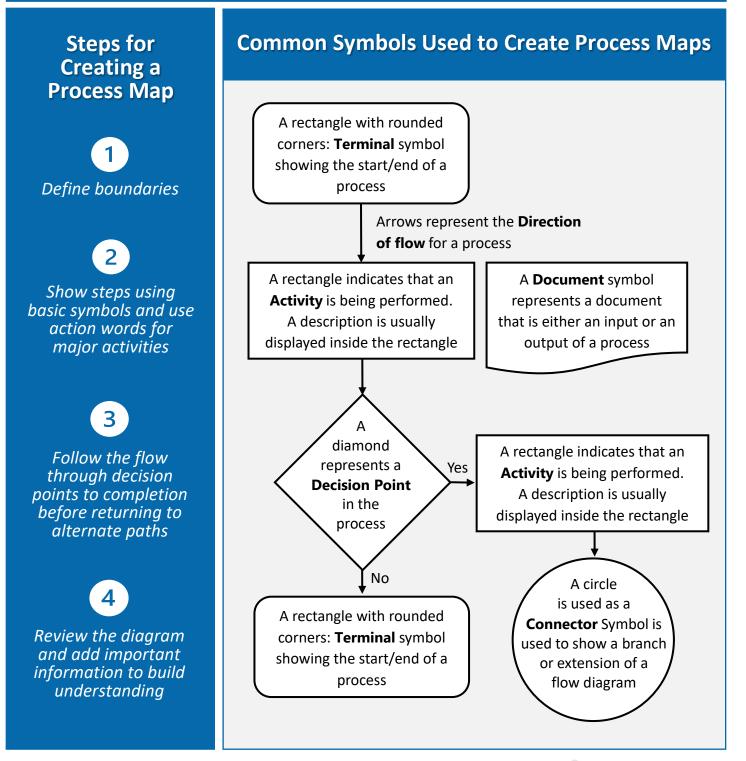
Improvement Science in a Minute How to Create a Process Map



A process map is a powerful tool for creating a window into the day-to-day work of systems as they try to achieve their purpose. Process mapping uses a set of symbols to represent each step and decision point in a given process.



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Example: Process for Catching an Airplane

